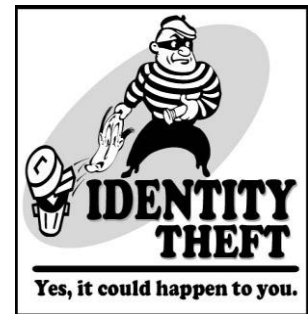


New Horizons **MONTHLY UPDATE** July 2011

NEW RESIDENTS: **Angela Toto, Suite 487**, joins us from Medford. Angela fondly remembers her 64 years as an Avon representative. She has numerous “Aldee” awards, so named for Mrs. Aldee, the very first Avon Lady. Angela enjoys bingo, movies, music, and especially visits from her son, Sam. **Vinny Palumbo, Suite 430**, the father of six joins us from his home in Winchester. Vinny served in the U.S. Air Force during the Korean War, and then made his career as computer technician. Now, in his “retirement” Vinny works at the tennis courts in Winchester. A warm welcome to Angela and Vinny to their new home.



RESIDENT WELLNESS PRESENTATION: **Thursday, July 14, at 10:00 AM** in Terrace Lounge **Officer Ralph Coakley** of Community Service Crime Prevention Department with the Woburn Police Department, will speak on “**Identity Theft & Fraud Prevention.**” Officer Coakley will talk about protecting yourself against scams and identity theft, deterring identity thieves, detecting suspicious activity and acting against ID theft as soon as you suspect it.



AUGUST LOBBY DISPLAY - PAST SUMMER SCENES: If you have photos of a favorite summer vacation, or any other memorabilia that reminds you of summer or breezy warm weather, please see Barbra before **Friday, July 22** if you would like to loan them to this display.

GET READY TO CELEBRATE: New Horizons will celebrate 21 years of operation with an anniversary party on **Wednesday, August 17, from 5:30 PM to 7:30 PM.** When you receive your invitation later this month, please be sure to write in any guests’ full names and return the invitation to the Front Desk. Each resident may invite up to two complimentary guests. We look forward to seeing you at the party!



WELCOME NEW STAFF: **Michael Booker** is the newest addition to New Horizons’ kitchen crew. Please join us in welcoming **Michael** to our community!

HEALTH CARE PROXY: A simple legal document allowing an individual to name someone he or she knows and trusts to make health care decisions if, for any reason, a resident is unable to make such decisions. We encourage all residents to complete a health care proxy, as it may be included with information that New Horizons typically sends to the hospital with residents in emergencies. Health care proxy forms are available for free at New Horizons and may be completed without the assistance of an attorney. Please note, a durable power of attorney will *not* serve as a health care proxy, so you may desire a health care proxy even if you already have a durable power of attorney.

WE'RE LISTENING: The management team welcomes resident and family feedback at ALL times during the year, not just during the annual survey. Our suggestion box, located on the 3rd floor near mailboxes, is a convenient way to convey an idea, criticism or compliment. Simply jot down the thought and place it in the box! While anonymity is certainly your prerogative, signing your slip will allow our team to respond to you directly. You are also



always welcome to stop by the executive director's office, located next to the Front Desk, and a director-on-duty is typically available; no appointment is necessary. Just ask the Front Desk for assistance. Most importantly, never hesitate to pass along an observation that you believe to be obvious or already reported. An assumption that management is already informed, often leads to delays in a problem being resolved. Finally, it is particularly important to report all maintenance issues promptly to the Front Desk so that our maintenance team can complete repairs in a timely fashion.

***** UPCOMING EVENTS -- SAVE THE DATE *****

July 14 10:00 AM Presentation with Officer Ralph Coakley *Terrace Lounge*
August 17 5:30-7:30 PM Anniversary Party

***Call the SMARTLINE 781-932-1181
for daily menu and activities!***