

New Horizons **MONTHLY UPDATE** April 2011



NEW RESIDENTS: Marie Musto, Suite 448, joins us from her condo in Medford. A retired bookkeeper, Marie enjoys playing cards, reading, and shopping. John Torrice, Suite 480, a life-long Woburnite made his career at Lannan Chevrolet on Winn Street. The father of four, John joins his brother and sister-in-law, Sam and Claire, here at New Horizons. We welcome Marie and John to their new home.

RESIDENT PRESENTATION: Tuesday, May 17, at 10 AM in Terrace Lounge Larry Guisepe, Director of Veteran's Services for the town of Woburn, will be speaking with our residents about the Veterans Administration's "Aid and Attendance Program." This program reimburses veterans, their spouses or widows for extensive medical bills including charges for assisted living services. Larry Guisepe will also be available to answer your questions about veterans Health Care Benefits and Disability Compensation.



QUALITY ASSURANCE: Recently, a few residents asked that we list some of the resident and staff suggestions that have been implemented over the past year. Here are just a few:

- Install a drinking water filtration system in the third floor laundry area
- Increase wine service from weekends only to daily
- Install one slider window in every exterior apartment room
- Upgrade dining room menu boards and menu board lighting.
- Post available ice cream flavors, all dessert options, etc.



Some residents have noted management recently working directly with dining staff. We find that working directly with all those involved in day-to-day operations is the best method of discovering what is working very well and where improvements can be made. Staff members have provided some of our very best suggestions. Thank you for your ongoing support and please feel free to share your ideas with us at anytime!

FOR YOUR DINING PLEASURE . . . Our spring/summer home-cooked menu cycle started **Sunday, April 3**. This menu has new and different items to fit the seasons. Some items are sure to please; a few are a little adventurous, but all will be delicious. We encourage all residents to provide a favorite recipe or new suggestion at any time. We are always happy to improve your dining experience!

EASTER DINNER: Our home-cooked Easter dinner for this special occasion will be at the standard guest rate of \$15 for adults and \$7.50 for children aged seven and under. The traditional Easter menu will include baked ham, roast leg of lamb, hot cross buns, side dishes and a special dessert. Residents, who will be out on Easter **Sunday, April 24**, are requested to notify the dining room, at their earliest opportunity to help us efficiently plan for holiday guests. Residents wishing to invite guests for New Horizons' delicious Easter dinner are requested to make reservations with dining room staff by **Monday, April 18**. To allow food service staff the opportunity to spend a portion of the Easter holiday with their families, the day's evening meal will be served via Gourmet-to-Go parcels, containing extra-special goodies.



PASSOVER HOLIDAY: This year Passover begins at sundown on **Monday, April 18** and will continue for seven days until **Monday, the 25th of April**. To continue our tradition, the dining rooms will feature a few special items during the holiday, such as traditional matzo ball soup. We hope you enjoy the special treats!

BON VOYAGE! On **Thursday, April 28**, we set sail for Cruise Day and a fun-filled day “at sea.” New Horizons will be transformed into a luxury cruise ship and captain and crew will set a course for an adventurous day filled with special activities, exciting entertainment, and unforgettable surprises!



LOBBY DISPLAY: Our lobby display for May and June will be “Residents’ Travel Memorabilia.” If you would like to display small items of your vacation adventures, **Barbra** will be collecting items until **Friday, April 29**.



MOTHER’S DAY SOCIAL and DINNER: All children, grandchildren, great-grandchildren, etc. are also cordially invited to join us for an informal Mother’s Day *social*, **Sunday, May 8**, from **9:30 AM to 11 AM** in the front living room. Immediately following a **9 AM** Catholic service, also held in the living room, the social will include light refreshments. All are welcome to attend.

Reservations for guests wishing to join us for our special Mother’s Day mid-day dinner must be made by **Wednesday, May 4**. The inclusive price for guest meals is the same as other Sundays (\$15 for adults and \$7.50 for children aged seven and under.) Please see the Dining Room supervisor for reservations, or to let us know if you plan to be *out* for dinner that day.

FOOD SERVICE MEETING: Thank you to the nearly 20 residents who joined our chefs and dining room supervisor for New Horizons’ recent food service meeting. Lots of good discussion ensued; all residents are encouraged to attend these meetings to share comments, questions, and compliments about our food service program.

ARE YOU GOING OUT? As a courtesy to New Horizons residents, our dining staff typically will call your apartment in the event that you do not arrive for a scheduled meal. If you know you will be out for a meal, it is most helpful if you inform our Front Desk, so that we may alert the dining room not to expect you. In the event any resident *frequently* misses a particular meal without notifying us, our director of community relations will typically speak with him or her to discuss discontinuation of our courtesy reminder calls. Thank you.

IN MEMORIAM: We are very saddened by the passing of resident **Joe Giordano** and resident **Jim Curran’s** wife, **Rita**. Our thoughts are with their families and friends during this difficult time.

UPCOMING EVENTS -- SAVE THE DATE

April 18		Patriots Day	
		Passover begins at sundown	
April 24		Easter	
April 28		Cruise Day	
May 8		Mother’s Day	
May 17	10 AM	Presentation with Larry Guiseppe	Terrace Lounge

Call the SMARTLINE 781-932-1181 for daily menu and activities!